

Tech Tip Tuesday—October 2, 2018

Note: No Tech Trip Next Week

The Tech Tip is off next week because we (and many of you) will be at the Chauffeur Driven Show in National Harbor, MD (outside Washington, DC). If you are attending the show, please stop by and say hello! The Tech Tip will return on Tuesday, October 16th.

Dim Future Trips For Privacy

Believe it or not, and I know some of you are probably shocked to hear this, but some passengers are nosy! Back in the clipboard days, they might peek at a chauffeur's future trip sheets just to see who else the chauffeur was driving that day (whether it be a co-worker, someone famous, or just another customer). A good chauffeur kept his or her clipboard out of easy reach (and sight) of the passengers.

Now that many chauffeurs have tablets, often mounted, it has become easier for the passenger in the back seat to see things he or she shouldn't.

One way to protect against that is to turn on the feature "Dim Future Trips For Privacy".

To access this feature, navigate to your mobile control panel (where you manage your iChauffeur users) and log in. Click the Settings button, and the General 1 tab.



Then scroll below and look at the left column of settings (they are mostly alphabetical) until you see the option "Dim Future Trips For Privacy". Make sure the setting is "True" and then click Update.



Now, if your chauffeur has more than one trip, all trips are still visible under normal conditions.

Log Out

Joe Driver

0:04:44

LIVERY COACH

Configuration

Phone Book

Quick Sign

Help



10/01 - 01/04

Set

Today

Refresh



10/01/18
03:30 P
04:30 P (1.0 hrs)
9008687
AFF

P/U - WIP RADIO, 400 Market St, Philadelphia, PA
D/O - Novacare Complex, 2 Novacare Way, Philadelphia, PA

2:13:05
Central Time Farm Co...
(1) Nick Foles
Detail Notes
LTC-002

10/01/18
06:00 P
07:00 P (1.0 hrs)
9008067

P/U - Nova Care Complex, Novacare Way, Philadelphia, PA
D/O - Residence, 24 Cooper Run Dr, Cherry Hill, NJ

Philadelphia Eagles
(1) Jason Kelce
Detail Notes
LTC-002

DISPLAY SIGN

Currently OFF DUTY

CHAUFFEUR DATA

QUICK RESERVATION

BOOK QUICK RETURN

MENU

STATUS
Dispatched

MAPS

PASSENGER VIEW

However, as soon as the chauffeur changes the status of the top trip to CUSTOMER IN CAR, the system will automatically dim the future trips to make them harder to read, especially from the back seat.

Log Out

Joe Driver

0:04:59

LIVERY COACH

Configuration Phone Book Quick Sign Help 10/01 - 01/04 Set Today Refresh

10/01/18
03:30 P
04:30 P (1.0 hrs)
9008687
AFF

P/U - WIP RADIO, 400 Market St, Philadelphia, PA

D/O - Novacare Complex, 2 Novacare Way, Philadelphia, PA

2:12:44
Central Time Farm Co...

(1) Nick Foles

Detail

Notes

LTC-002

10/01/18
06:00 P
07:00 P (1.0 hrs)
9008067

P/U - Nova Care Complex, Novacare Way, Philadelphia, PA

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LTC-002

DISPLAY SIGN Currently OFF DUTY CHAUFFEUR DATA QUICK RESERVATION BOOK QUICK RETURN MENU

STATUS
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MAPS

PASSENGER VIEW

Once the trip is marked Done, the next trip will light up again, as normal.